

MEDIATION

Accredited Workplace Mediation Training in Eastbourne

15th, 22nd, 29th June and 4th, 5th July 2016

***Would you like to better understand and
manage workplace conflict?***

This five day workplace mediation training course explores the fundamentals of mediating in the workplace and enables participants to develop their skills through a variety of engaging input, role play and coaching.

Core elements of the programme:

- Examine the values and principles of workplace mediation
- Understand the causes and consequences of workplace conflict
- Explore our personal response to conflict and how that impacts our role as mediator
- Consider the stages of the workplace mediation process
- Review and practise the key communication skills
- Reflect on the core elements of effective workplace agreements

This programme has been running since 2014 with outstandingly positive feedback from participants. 100% of participants say they would recommend this Accredited Workplace Mediation Training.

Mediation Plus is a well-respected mediation and training provider working throughout the South East of England. All our training programmes are accredited by OCN London.

Costs: If booked after 29th April 2016 the costs for the five day workplace training is £1,400. Early bird rates of £1,200 are available for bookings completed by 29th April 2016.

Costs include all materials, OCN London registration and Accreditation Certificate. Lunch and refreshments will also be included.

Venue: The View Hotel, Eastbourne, BN21 4DN

Times: 09.30am – 17.30pm each day

The hotel offers a 10% room discount for course delegates.



Faculty



Gillian Caroe

Before becoming a full-time mediator in 2004, Gillian had a successful career in international business with one of the world's top companies. Her in-depth knowledge of business, alongside her ability to gently get to the nub of an issue, help to build trust with clients and to facilitate positive outcomes in even the most entrenched workplace conflict. She has conducted successful workplace mediations in a wide variety of organisations in both the public and private sectors.

Gillian designs and delivers training in mediation and conflict resolution to a wide range of clients including CIPD and The Law Society. She is a mediator and trainer with CEDR and has been invited to speak about mediation on BBC Radio.



Chula Rupasinha

A former hostage negotiator for the Metropolitan Police, Chula has a long track record in resolving conflict. Mediating since 1999, he has built up a broad experience and his employment and workplace mediations have included work within the NHS, police service and local authorities.

He has mediated (among others) pilots, surgeons, surveyors, senior managers and disputes have covered sex, race and disability discrimination as well as issues of bullying and exclusion. He is an experienced international trainer teaching mediation, negotiation and specific inter-personal skills.

If you would like to book or find out more, please contact Joan Eades at Mediation Plus on 01323 442781 or training@mediation-plus.org.uk

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